GENERAL PURPOSES COMMITTEE 3 SEPTEMBER 2020

UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS

1.0 Purpose of Report

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

2.0 Background

- 2.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.
- 2.2 This report covers the period from 1 January to 30 June 2020 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

| Application Type | New Applications Received | Renewal of Applications Received | Number Issued | Comments |
|--|------------------------------|-------------------------------------|------------------|----------|
| Hackney Carriage/ Private Hire Driver | 5 | 28 | 30 | |
| Ambulance Drivers | 11 | 25 | 36 | |
| Hackney Carriage Vehicles | 8 | 39 | 47 | |
| Private Hire Vehicles | 1 | 12 | 13 | |
| Private Ambulance Vehicle Licence | 1 | 44 | 45 | |

2.3 <u>Street Collections</u>

The table below sets out the numbers of collections undertaken within the reporting period of 1 January to 30 June 2020 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

No street collections have taken place between 1 January to 30 June 2020, due to COVID 19.

2.4 House to House Collections

The table over sets out the numbers of collections undertaken within the reporting period of 1 January to 30 June 2020 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

| | | | % |
|---|------------------------------|--------------|----------|
| | | | Returned |
| | | Total Amount | to |
| Charity | Date | Collected | Charity |
| Breast Cancer Research | Whole Area - January 2020 | £115.14 | 80.00% |
| Coping with Cancer North East | Whole Area - January 2020 | £133.11 | 80.00% |
| Yorkshire Children's Trust | Whole Area - January 2020 | £143.22 | 80.00% |
| North Of England Children's Cancer Research | Whole Area - January 2020 | £57.69 | 80.00% |
| Just Helping Children Charity | Whole Area - 03.01.2020 | £88.80 | 100.00% |
| Child and Teenage Cancer and Leukaemia Foundation | Whole Area - January 2020 | £74.00 | 100.00% |
| Beads of Courage UK | Whole Area - January 2020 | £120.00 | 80.00% |
| Breast Cancer Research | Whole Area - February 2020 | £58.63 | 79.99% |
| Yorkshire Children's Trust | Whole Area - February 2020 | £120.48 | 80.00% |
| Child and Teenage Cancer and Leukaemia Foundation | Whole Area - Feb 2020 | £0.00 | 0.00% |
| Coping with Cancer North East | Whole Area - Feb 2020 | £56.35 | 80.00% |
| North Of England Children's Cancer Research | Whole Area - Feb 2020 | £0.00 | 0.00% |
| Breast Cancer Research | Whole Area - March 2020 | £0.00 | 0.00% |
| Breast Cancer Research | Whole Area - April 2020 | £0.00 | 0.00% |
| Children with Cancer UK | Whole Area - March 2020 | £35.02 | 85.01% |
| Beads of Courage UK | Whole Area - May 2020 | £93.00 | 80.00% |
| Breast Cancer Research | Whole Area - May 2020 | £0.00 | 0.00% |
| Cancer Research and Genetics UK | Whole Area - Sept 19/July 20 | £210.00 | 75.24% |
| Breast Cancer Research | Whole Area - June 2020 | £71.01 | 80.00% |
| Leukaemia And Myeloma Research UK | Whole Area - June 2020 | £254.00 | 40.94% |
| Yorkshire Children's Trust | Whole Area - June 2020 | £239.45 | 81.25% |
| North Of England Children's Cancer Research | Whole Area - March 2020 | £42.93 | 80.01% |
| Yorkshire Children's Trust | Whole Area - March 2020 | £96.52 | 79.99% |
| North Of England Children's Cancer Research | Whole Area - April 2020 | £0.00 | 0.00% |
| Yorkshire Children's Trust | Whole Area - April 2020 | £72.00 | 80.00% |
| Yorkshire Children's Trust | Whole Area - May 2020 | £99.03 | 80.01% |
| North Of England Children's Cancer Research | Whole Area - May 2020 | £0.00 | 0.00% |

2.5 <u>Enforcement Issues</u>

<u>Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 January to 30 June 2020</u>

| Location | Activity | Date Case Opened | Action Taken So Far |
|-------------------|--|------------------|---|
| Northgate Station | 2 X HC inspection | 30.1.2020 | All in order |
| Taxi Rank | | | |
| Middle Gate, | 1 X HC inspection | 31.1.2020 | All in order |
| Newark | | | |
| Taxi Rank | | | |
| Newark | An unlicensed minibus being advertised on Facebook | 7.2.2020 | LEO investigated and is licensed by traffic commissioner. |

| Devon Road, Newark | Customer had taken a taxi from top of Asda Carpark to Devon Road and was charged £7.10 by Z cars, she says this is the 2nd time this has happened but other companies charge £4 - should they be doing this | 11.2.2020 | Customer advised to use NSDC licensed vehicles. |
|--|---|-----------|--|
| Lincoln Street, Newark Taxi Rank | Complaint of DG taxi illegally plying for hire at Lincoln street taxi rank | 17.2.2020 | LEO spoke to DG taxis |
| Middle Gate, Newark Taxi Rank | 1 X HC Inspection | 19.2.2020 | All in order |
| Dukeries Academy, Ollerton | Complaint regarding behaviour of taxi driver | 11.3.2020 | LEO has spoken to the driver and reminded him regarding his behaviour. |
| North Gate, Newark | Driver is reporting a Wolverhampton PH vehicle driving on an expired plate, photos attached. | 16.6.2020 | Information passed over to Wolverhampton City Council. |

3.0 **RECOMMENDATION**

That the Committee consider the contents of the report and identifies any issues it wishes to examine further.

For further information please contact Nicola Kellas on extension 5894

Matt Finch

Director - Communities & Environment